



@HOME ENERGY
has an opening for the following position

OPERATIONS MANAGER

@Home Energy is a trusted home energy and comfort solutions provider with over 65 years of experience delivering reliable water heating rental solutions to communities across Northern Ontario.

We are currently seeking an innovative and enthusiastic leader to fill a vacancy and join our organization. Reporting to the Vice President of Competitive Services, this is an opportunity to lead a growing business unit, make a meaningful community impact, and work in a supportive environment that values innovation, safety, and teamwork. The Operations Manager plays a critical role in driving growth by leading and implementing new business opportunities, creatively improving services and processes, overseeing day-to-day operations, leading and developing a high-performing team, and ensuring customer service excellence.

@Home Energy is part of a Greater Sudbury Utilities, a diversified, community-owned corporation focused on excellence, innovation, and growth. The GSU group of companies provides leadership in energy distribution, alternative generation, water heater rental products, and leading-edge telecommunications technologies and services.

The successful candidate will:

- Lead and motivate a cohesive team of customer service and billing representatives as well as technicians, fostering a positive and inclusive culture.
- Manage operations, budgets, and projects to achieve performance targets.
- Develop and implement strategies for growth, pricing, and marketing initiatives.
- Build strong partnerships with contractors, suppliers, and customers.
- Ensure compliance with safety, environmental, and regulatory requirements.
- Continuously improve processes and deliver outstanding customer experience.
- Willing to travel occasionally to support business needs.

Seeking the following qualifications:

- Degree/Diploma in Business, Management, or a related field, or equivalent relevant work experience.
- 3+ years of leadership experience in a related role.
- Strong communication, problem-solving, and strategic thinking skills.
- Proficiency in Office 365 and related software.
- Valid Class "G" driver's license.

@Home Energy offers a comprehensive benefit package, participation in the OMERS defined benefit pension plan, ongoing leadership training and support with a salary range of \$103,000 to \$129,000.

Interested applicants are invited to submit a detailed resume by **Friday, January 30, 2026**, no later than 4:30 p.m. to:

jobposting@gsuinc.ca

We value the diversity of backgrounds, identities, and perspectives within our team in accordance with the principles of employment equity. We encourage applications from people who identify themselves as members of designated groups. We invite people with disabilities to email jobposting@gsuinc.ca with any requests for accommodation or adaptation during the recruitment process, in accordance with the Accessibility for Ontarians with Disabilities Act, 2005 (Regulation 191/11).

We thank all applicants for their interest in our organization, however, only those applicants selected for an interview will be contacted.